

	कार्यालय आयुक्त, सीमा शुल्क OFFICE OF THE COMMISSIONER OF CUSTOMS कस्टम हाउस, जी.टी.रोड, साहनेवाल, लुधियाना - 141120 CUSTOMS HOUSE, G.T. ROAD SAHNEWAL, LUDHIANA - 141120 टेल: 0161-2847360, ई-मेल : customs.ldh@gov.in
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F. No. GEN/TECH/3/2026

Dated: 03.06.2026

Public Notice No. 16/2026

Subject:- Stakeholders Experience/Feedback Form-reg.

Kind attention of all Importers, Exporters, Customs Brokers, Members of Trade and all other stakeholders is invited to Advisory No. 23/2026 dated 08.05.2026 issued by DGoS, ICES on the subject of Stakeholder Experience/Feedback Form. (copy enclosed)

2. A User Experience/Feedback Form has been developed and introduced in the system to enable stakeholders to provide feedback on various Customs processes such as Assessment, Examination, PGA-related clearances, Out of Charge (Customs Clearance), Clearance (Post Customs). The URL for the feedback form shall be shared with the stakeholder on their registered email ID along with the PDF copy of Out of Charge (OOC).
3. In this regard, all Importers, Exporters, Customs Brokers, Members of Trade and all other stakeholders are requested to submit their feedback.
4. In case of any difficulties in submission of feedback email may be sent to icegatehelpdesk@icegate.gov.in.

Digitally signed by
Varinder Kaur
Date: 03-06-2026
13:32:30

(Varinder Kaur)

Commissioner

Copy to:

1. The Chief Commissioner of Customs (Prev), Delhi Zone, New Customs House, New Delhi.
2. All Joint/Deputy/Assistant Commissioner of Customs Commissionerate, Ludhiana.
3. The Superintendent (EDI), Customs Commissionerate, Ludhiana for uploading the same on Commissionerate website.
4. All Custodians (ICD/CFS)
5. The Ludhiana Customs Broker Association (Regd), 104, O.W.P.L Complex, Phase-V, Focal Point, Ludhiana
6. All PFTC/Trade Association
7. Notice Board
8. Guard File